



The GVS Hearing RCM team provides a service to support and educate on how to avoid insurance denials and rejections while partnering with you to coordinate consistent updates throughout the life cycle of your claims.

Our services include Insurance Enrollment, Eligibility & Benefits Verification and Claims Management for Audiology Services.

Partner with us to maximize cash collections and optimize your patients' experience

Overview of Services

Verifications & Claims Management (V&C)

Service supports requests for patient benefit verification and commercial claims processing.

Aged Claims

Service supports requests for processing of claims that are 90-365 days from the date of service.

Insurance Enrollment

Service provides commercial network/plan application submission and panel eligibility.

** Each line of service requires its own contracted agreement and pricing.

Insurance Verifications



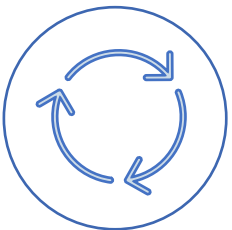
GVS Verification Specialists will obtain benefits & eligibility by speaking with a live representative



GVS Verifications Specialists use scripting to ensure consistent and accurate identification of patient insurance benefits



Printable Benefit Verification Summary/Quote of Benefits to share with the patient



Standard TAT for completion of verification requests is 48-72 hours* from submission

Claims Management



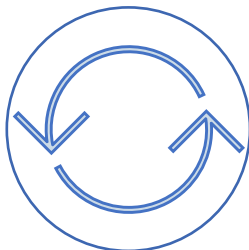
The GVS Hearing Billing Team will provide support and knowledge to avoid denials and rejections



GVS Hearing Billing Team will coordinate consistent updates on claim statuses and work with you to process your claims accordingly



Grant GVS Hearing access to payor portals to proactively react on rejections or corrected claims on your behalf, if needed



Standard TAT on claims submission is
5 days*



In Network payment sent directly to practice.



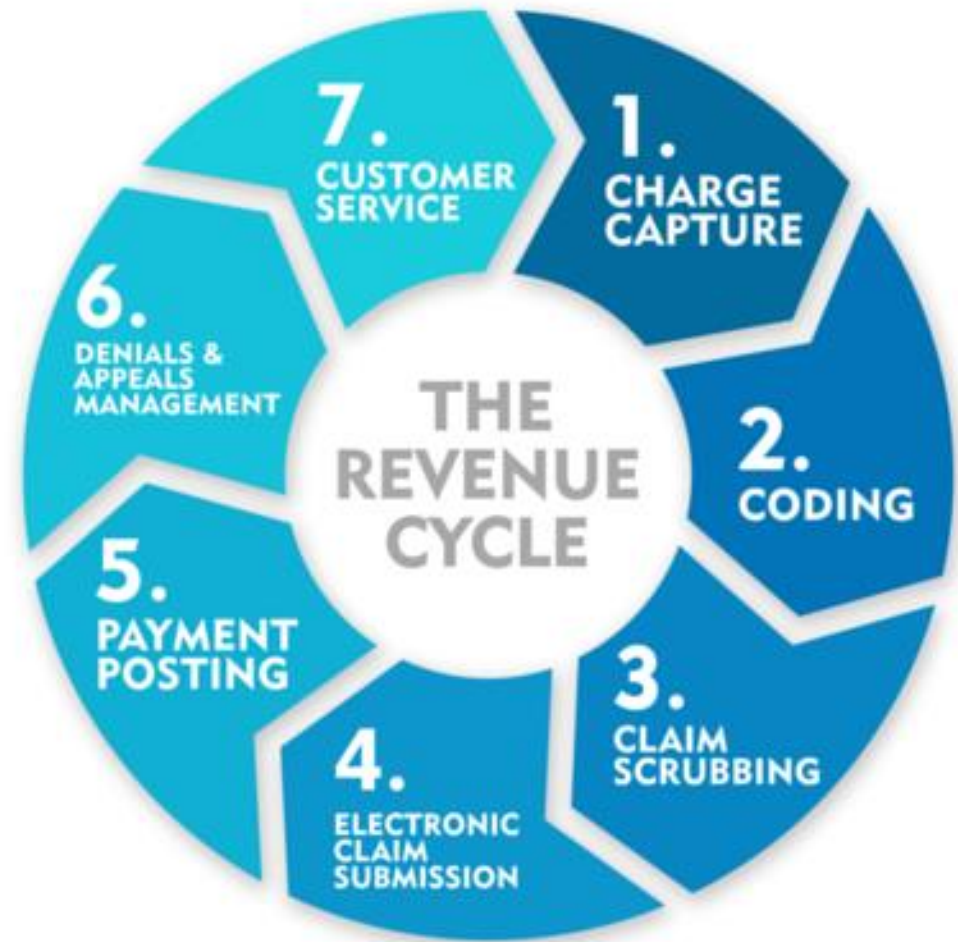
OOB payments will be sent directly to patient; practice responsible to collect from patient.



GVS Invoices monthly for all completed services.



To learn more about Aged Claims and Insurance Enrollments services; please contact your Account Manager.



GVS Hearing RCM Pricing

- **Verifications & Claims (V&C)**

- \$25/verification (if utilizing claims services)
- 5% of collected amount of claim
- \$35/verification (verification only services)

- **Aged Claims**

- 50% of collected amount of claim (claims within 12 months from DOS)

- **Insurance Enrollment**

- \$50/pre-determination (determine panel eligibility)*
- \$500/full plan enrollment for your practice- AUD's and HIS'
- \$100/existing practices for additional AUD's and HIS'
- *if pre-determination is required and deemed eligible, \$50 is applied to full plan enrollment cost

Important Contact Information



GVS Hearing RCM Team

- 1-646-518-4134
- 1-888-813-0395
- insurance@gvshearingrcm.com

Credentialing

- credentialing@gvshearingrcm.com

Verifications

- verifications@gvshearingrcm.com